



Job Position – Irrigation Service Technician

Reports to: Irrigation Service Manager

FLSA Status: Hourly / Non-Exempt

SUMMARY

The Irrigation Service Technician is an employee of All-n-One who is responsible for the maintenance and repair of commercial and residential irrigation system, low voltage outdoor lighting and pet containment systems. This person ensures services are rendered timely and works with other employees within the company on any other service provided by All-n-One. This team member independently completes work according to a schedule where maintenance and installation of services are being performed. This person works directly with Irrigation Service Manager and other team members within the Irrigation Division to establish a best model plan to deliver exceptional quality to the customer. The team member participates in meetings, training sessions and demonstrates the All-n-One Pledge of Excellence.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Embrace the company mission, work as hard as you can to help achieve our vision statement and live your life according to our core values
- Troubleshoot and repair irrigation pipes, fittings, valves, sprinkler heads and sprays
- Troubleshoot and repair electrical components related to irrigation systems and low voltage lighting
- Perform general and seasonal system maintenance
- Installs, repairs and test backflow prevention device
- Locate and repair malfunctioning equipment
- Be proactive with diagnosing and repairing irrigation systems
- Be proactive with diagnosing and repairing outdoor lighting
- Be proactive with diagnosing and repairing pet containment systems
- Complete daily work orders as required by each job
- Work independently and in teams in order to meet deadlines
- Work to become knowledgeable in ALL aspects of the business including but not limited to: lawn maintenance, , fertilization, lawn care, snow removal, and any other services provided by All-n-One
- Analyze prospective client's property and system needs and provide recommendations for improvements to staff and/or customers
- Obtain any certification that may be required
- Use a smartphone or tablet to accurately report time and materials for each job
- Be willing to periodically share duties (i.e. irrigation repairs and snow removal) for on-call emergencies at night, weekends and holidays
- Become a servant leader
- Perform all other duties as required and assigned

QUALIFICATIONS

To perform this job successfully, an individual must be able to accomplish each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, experience and/or ability required.

- High school diploma or GED or job skills and knowledge
- Knowledge of irrigation equipment, supplies and operation preferred
- Knowledge of irrigation system installation, maintenance and repair
- Ability to interact professionally with all customers and employees
- Ability to work efficiently with minimal supervision
- Backflow Certified a plus, but not required
- Attention to detail
- Ability to perform time reporting functions on a smartphone and/or tablet
- Ability to communicate effectively with managers, team members and customers
- Ability to pass a background check
- Ability to pass government employee verification; E-Verify
- Possess a current and clean driver's license and be over the age of 21
- Ability to safely operate a motor vehicle while pulling a trailer
- Ability to safely and effectively operate machinery and equipment related to the job
- 1+ years' experience in irrigation maintenance, repair or installation
- Understanding of low voltage lighting installation and maintenance
- Understanding of in-ground pet containment system

WORKING CONDITIONS

- Work is typically performed outdoors
- Must be able to work in all types of weather conditions
- May be required to drive to/from job sites while pulling a trailer any time of day

PHYSICAL DEMANDS

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Ability to work long hours
- Physical strength requiring upper body forces up to 50 lbs. Lifting up to 75 lbs; transfer vertical items up to 100 lbs.
- Hand/eye coordination with ability to safely operate power tools
- Ability to climb stairs, steps and ladders; tolerate heights up to 20 ft.
- Ability to drive and travel via vehicle for long periods of time
- Overnight travel may be required for this position